

STUDENT CONSUMER COMPLAINTS PROCESS

Beginning July 1, 2011, the U.S. Department of Education regulations to improve the integrity of programs authorized under Title IV of the Higher Education Act (HEA), as amended (the “Program Integrity Rule”), take effect. The Program Integrity Rule requires, among other things, that each college or university authorized to offer postsecondary education in one or more States ensure access to a complaint process that will permit student consumers to address the following:

1. Alleged violations of State consumer protection laws that include but are not limited to fraud and false advertising;
2. Alleged violations of State laws or rules relating to the licensure of postsecondary institutions; and
3. Complaints relating to the quality of education or other State or accreditation requirements.

MarquetteCentral (tuition/fee payments, academic records, loans, scholarships, grants): (414) 4000

Contact form: <http://www.marquette.edu/mucentral/contact.php>

Email: marquettecentral@marquette.edu

It is expected that students will fully utilize any/all of the University's administrative

Board of Nursing:

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