

Citizen Complaints

The following information is provided to you by the Marquette University Police Department to inform you of the citizen complaint process.

When you file your complaint, please provide the following information to the supervisory officer (or investigator) writing your complaint or on the complaint form you are filing yourself:

- x Your personal information (full name, date of birth, address, phone number)
- x The date and time of the incident
- x The nature of the incident
- x All parties involved, witnesses, records, photographs and other evidence

WHAT HAPPENS WITH YOUR COMPLAINT

The Investigation

The Department will conduct a thorough investigation to include interviews of all available witnesses.

Who Will Investigate

Supervisors and/or detectives, under the direction of the Internal Affairs Division, will conduct all complaint investigations. Their duty is to gather all the facts and present these facts for review.

Length of Investigation

Most investigations will be completed within a timely manner. Complex investigations may take several months to complete.

THE FINAL DISPOSITION OF COMPLAINT

The Completed Investigation

Once the initial complaint has been thoroughly investigated and all of the facts have been gathered, the completed investigation will be reviewed. This review will determine if there was compliance with department policies, federal or state laws, and ordinances of the city of Milwaukee.

Decision of the Chief of Police

If the Chief of Police determines there is a violation of department policies, federal or state laws, or ordinances of the city of Milwaukee, criminal charges may be sought, disciplinary action may be imposed, and/or a change of policy may result.

Notification

When the final disposition has been made, a notification letter will be sent informing the complaining party of the outcome of the investigation.